

# IP PBX Services

IPSelect™ and IPComplete™.

**The Top Line.** Here are two feature-rich IP PBX solutions, differentiated primarily in their pricing models, for small to medium-sized businesses looking to enjoy savings and productivity benefits of VoIP without the risk of obsolescence and heavy investments in capital equipment.

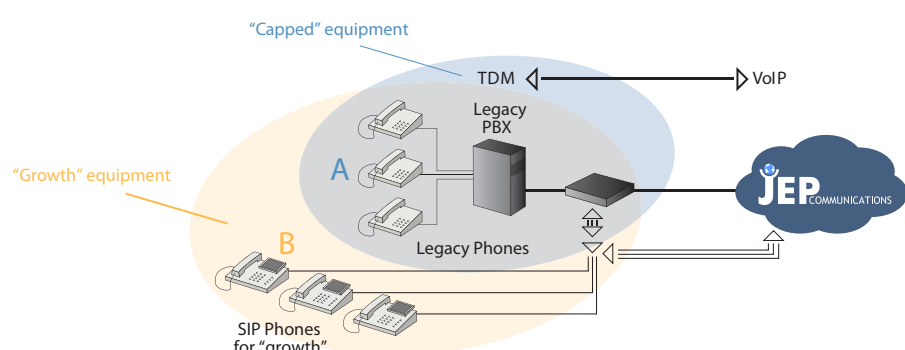


## IPSelect. Make Your Move To IP Communications Inexpensive And Uncomplicated.

Thinking about replacing your outgrown, outdated and very expensive PBX/Key system or Centrex service? When you are ready to make your move, consider IPSelect™, a robust IP Communications service that offers:

- the freedom to select the number of lines, extensions and long distance minutes according to your business needs
- more reasonable bandwidth access, and wider choices in customer premise equipment (CPE), which will lower your total cost of ownership (TCO) due to the elimination of your in-house staff and support
- the flexibility to purchase lines, extensions and long distance on an unbundled basis\*
- the ability to leverage the number of lines across a greater number of users, as your needs dictate
- extensions that come complete with our full-featured Premium Service Set\*\*
- significant savings on enhanced mobility features
- attractive to an end user (it follows the traditional PBX cost model with more users)

Additionally, through IPSelect, JEP offers “Cap and Grow” capability for those many businesses that don’t have the resources to immediately replace existing legacy PBX systems. You can “cap” investment in your legacy PBX Equipment (denoted by the letter “A” in the illustration) and “grow” additional capacity, utilizing our IPSelect™ hosted IP VoIP service (denoted by the letter “B” in the illustration).



## IPComplete. Move With Complete Confidence.

If you run a small to medium-sized business, you are already likely aware of the benefits of VoIP. The cost savings. The simplified infrastructure. The advanced features. While the move is inevitable, where and how you move are critical considerations. It is also why you should take a close look at both the what and the who of IPComplete from JEP.

With IPComplete, you get a dedicated call plan with the ability to choose from three feature set options: Dial tone, Standard or Premium. The feature sets, which vary depending upon the type chosen, include personal services and mobility, voice mail messaging and web-based call management tools.

This allows you to:

- match feature sets to your specific and future needs—from the most feature-demanding requirements to basic dial tone services, each set with its own dedicated line
- work confidently with a provider that has the experience, the knowledge and the commitment to customer service and support that you need

## The Bottom Line On These Hosted IP PBX Solutions.

The movement from old to new technology isn’t always one that must take place in a single, often resource-prohibitive step. Movement can be transition as much as it replacement. Easily, conveniently and seamlessly connect satellite offices together without expensive capital and changing out existing equipment, and consolidate data and voice bills to save money on useless phone features and long distance per-minute charges with IP PBX solutions from JEP.

Make Your Move. Call Us At (877) 785-8647 To Find Out More About Our Hosted IP PBX Services And The Entire Portfolio Of JEP Services

JEP is a nationwide Voice-Over-the-Internet Protocol (VoIP) provider that delivers enhanced IP solutions and the services that support them to small and medium-sized businesses through a delivery channel of strategic partners.

Contact us today to connect, communicate, and simplify your company’s telecom services.



\*A minimum of four (4) IPSelect lines must be purchased. The number of IPSelect extensions may not exceed four (4) times the number of IPSelect lines.

\*\*See details on separate Feature Sets sales sheet.

JEP Communications  
711 E. Roosevelt Road  
Wheaton, IL 60187  
Phone: (877) 785-8647  
Fax: (630) 701-3092  
JEPCommunications.com

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# Feature Sets

Available Hosted IP PBX Service Features.

Growing businesses can make their move to IP simpler, more cost effective and more beneficial with hosted IP PBX solutions such as IPSelect™, which follows the traditional PBX cost model, and IPComplete™, which encompasses a dedicated plan as well as one of three robust feature sets.



**IP Complete Standard**  
Unless specified, this is the feature set that will be provided with Dedicated Call. It includes Dedicated Call Path/Line and:

- Personal Services**
- Anonymous Call Rejection
  - Auto Callback (intragroup)
  - Call Hold
  - Call Return
  - Call Trace
  - Call Transfer
  - Call Waiting
  - Calling Line ID Blocking per Call
  - Calling Line ID Delivery
  - Calling Name Delivery
  - Cancel Call Waiting per Call
  - Consultation Hold
  - Dial Tone/Connectivity
  - Do Not Disturb
  - Extension Dialing
  - Last Number Redial
  - Speed Dial 100
  - Speed Dial 8
  - Three Way Calling

- Personal Mobility**
- Call Forwarding (Always, Busy, No Answer, Remote Access)
  - Web Portal Calls Logs (w/CDS)

- Voice Mail Messaging**
- Voice Mailbox
  - Message Management
  - Voice Messaging Call Back
  - Voice Message Waiting Indication
  - Voice Message Notification
  - Voice Messaging to Email
  - Voice Notify
  - Call Mailbox Integration

**IP Complete Premium**  
This feature set includes Dedicated Call Path/Line, the entire IPComplete Standard feature set and:

- Personal Services**
- Alternate Numbers
  - Automatic Hold/Retrieve
  - Call Forwarding Ring Spash
  - Call Forwarding Selective
  - Call Screening by Digit Patterns
  - Calling Line ID Blocking
  - Calling Line ID Delivery per Call
  - Cancel Call Waiting
  - CommPilot Express
  - Directed Call Pickup
  - Directed Call Pickup w/Barge in
  - Distinctive Alert/Ringing
  - Multiple Call Arrangement
  - Priority Alert/Ringing
  - Push-to-Talk (intercom)
  - Selective Call Acceptance
  - Sequential Call Rejection
  - Sequential Ring
  - Shared Call Appearance

- Personal Mobility**
- Diversion Inhibitor
  - Remote Office
  - Simultaneous Ring - Personal
  - Video Add-on
  - Voice Portal Calling
  - Click to Dial, Redial, Hold,

- Transfer, 3-way**
- LDAP Directory Integration
  - Outlook Integration
  - Phone List (personal, call logs)
  - Printable Group Directory

- CommPilot Group Web Portal**
- Busy Lamp Field Support
  - Call Park
  - Call Pick Up
  - Music on Hold
  - Video Call Intercept
  - Video on Hold

- CommPilot Group Web Portal**
- Account Codes
  - Authorization Codes
  - Call Capacity Management
  - Call Intercept
  - Calling Group ID Delivery
  - Calling Line ID Configuration
  - Calling Plans
  - Configurable Extension Dialing
  - Configurable Feature Code Prefix
  - Device Inventory
  - Enhanced Outgoing Calling Plan
  - Group Resource Inventory Report
  - Hunt Group
  - Loudspeaker Paging
  - Moves, Adds, Changes
  - Series Completion
  - Voice Portal

**IPComplete Dial Tone**  
This feature set includes Dedicated Call Path/Line and:

- Personal Services**
- Calling Line ID Delivery
  - Dial Tone/Connectivity

- CommPilot Group Web Portal**
- Calling Plans (incoming/outgoing)

Make Your Move. Call Us At (877) 785-8647 To Find Out More About Our Hosted IP PBX Services And The Entire Portfolio Of JEP Services.